EHSL
Supported Housing



FUNDRAISING & PARTNERSHIPS 2026

Registered 2025/26
FUNDRAISING REGULATOR

ABOUT EHSL SUPPORTED HOUSING

EHSL Supported Housing is a registered charity dedicated to providing secure, supported homes for adults aged 18 and over who are often excluded from mainstream housing due to complex and challenging needs. Our tenants live with learning disabilities, physical disabilities, serious mental health conditions, and substance misuse histories. Many come to us having experienced long periods of hospitalisation, trauma, or homelessness — often with little personal possessions or support network.

We offer more than housing. We deliver intensive housing management support to sustain tenancies, ensure every individual is safe, housed, and has the opportunity to move toward independence. Our model bridges the critical gap between long term hospital stays, residential care settings towards housing. It supports residents to remain stable, thrive, and ultimately flourish within their communities.

OUR MISSION

To provide safe, supported homes where vulnerable people can rebuild their lives, sustain tenancies, and work toward independence.

OUR VISION

A UK where no adult with support needs is denied the opportunity to live in a secure, stable and supportive home.

CURRENT REACH

- 816 units of accommodation across the UK
- Referrals accepted from over 60 local authorities and London boroughs
- Trusted by social care teams, hospital discharge units and NHS Partners
- Partnered with 30 care providers to deliver specialist care and support tailored to tenants' needs
- Helping homeless individuals with additional needs to secure and sustain accommodation
- We provide accommodation from the age of 18, with no upper age limit

THE PROBLEM

The UK faces a significant shortfall in housing that meets the needs of people with disabilities, mental ill health, and other complex vulnerabilities. As a result:

- Hospital discharges are delayed due to the lack of appropriate housing
- People are placed in temporary or unsuitable accommodation
- Tenants with serious vulnerabilities are unable to sustain general needs housing
- Local authorities and NHS bodies are forced to use expensive crisis or out-of-area placements

OUR SOLUTION

EHSL provides a proven, person-centred model of supported housing:

1. Secure, safe accommodation tailored for vulnerable adults
2. Intensive Housing Management (IHM) delivery, including:
    - Tenancy sustainment
    - Rent/arrears support
    - Crisis and safeguarding response
    - Anti-social behaviour intervention and ongoing management
    - Assistance with managing bills and benefits
    - Tenant engagement and involvement activities
    - Emotional and wellbeing support
3. In-house repair and maintenance services
4. Strong local partnerships with NHS, adult social care, housing teams, and landlords
5. Sign posting to other agencies
6. Creation of action plans and case work management

We collaborate closely with health and social care partners to provide integrated and seamless housing support for individuals identified as being at greatest risk. Through coordinated service delivery and the alignment of professional expertise, we strive to ensure that vulnerable people receive stable accommodation alongside the comprehensive care necessary.





OUR IMPACT

1. 87% of tenants remain housed after 6 months
2. 75% of our tenants remain housed after 12 months
3. Tenants stay on average for 2 years and 3 months in our accommodation
4. Each year, on average, EHSL welcomes 170 new tenants
5. Approx. £6 Million is saved from public purse by EHSL providing accommodation

Tenant Story :

After coming out of hospital, I moved into my home provided by EHSL. They helped me settle in by providing furniture and essentials, and since then, they've continued to support me in staying here.

With their help, I was able to apply for the right benefits, manage my bills, and get back on my feet. I now have a part-time job and, for the first time in a long time, I'm thinking positively about the future.

OUR IMPACT FURTHER EXPLAINED

EHSL is able to provide supported housing to approximately 816 tenants each year. This is estimated to save the public purse around £6 million annually by reducing demand on a range of high-cost statutory services and crisis interventions.

Practical examples of where the savings arise:

1. Reduced NHS usage
   - Fewer A&E attendances and ambulance call outs
   - Reduced crisis mental health interventions
2. Reduced criminal justice involvement
   - Reduced police call outs, fewer arrests and custody episodes
   - Reduced court and probation involvement
   - Lower safeguarding and multi-agency response cost
3. Homelessness prevention and temporary accommodation avoidance
   - Reduced use of nightly-paid and emergency accommodation
   - Reduction in homelessness assessments, reviews and legal processes
   - EHSL acts as a lower-cost alternative to residential care, short-term emergency housing and reduces placement breakdowns

These savings reflect avoided costs across housing, health, social care and criminal justice systems. The £6 million figure represents a conservative estimate of the value delivered through prevention and early intervention.



FUNDING TARGET: £250,000

To grow our reach to 1,000+ tenants and maintain the quality of support, we are seeking to raise £250,000 to invest in the following key areas:



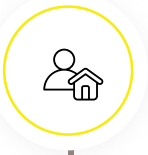
Property Acquisition & Development

Secure and maintain supported housing stock to reduce dependency on high-cost private sector rentals. This creates long-term stability, affordability, and enables reinvestment into tenant support services.



Frontline Team Expansion

Retain and recruit highly skilled intensive housing management staff to meet rising complexity and volume of need. Our staff are the reason placements succeed.



Tenant Hardship Fund

Provide essential items such as furniture, starter packs, clothing, white goods, and emergency assistance to help new tenants settle in with dignity.



Maintenance & Equipment Infrastructure

Address high levels of property damage and wear due to tenant needs. We need to purchase commercial tools, stock materials, and service vehicles — including a flatbed/caged tipper van — to carry out urgent and ongoing repairs in-house.



Energy Efficiency Investment

Our tenants' vulnerabilities lead to significantly higher energy consumption. Funding will enable the rollout of smart technologies such as Hive, thermostats, and light timers. We also aim to help cover tenant energy/service charge costs to prevent hardship and disconnection.



Staff Wellbeing Fund

Frontline roles are emotionally and mentally demanding. This fund will offer mental health support, health and life insurance, and small benefit packages to retain and value our workforce.



EHSL Community Minibus

A dedicated minibus will facilitate tenant outreach, group activities, community integration, and access to council offices — especially important for those with mobility challenges or isolated placements.

OUR PARTNERS

NHS partners including Hertfordshire Partnership Foundation Trust

Over 60 local authorities and London boroughs

National and regional housing developers and private landlords

Voluntary sector organisations supporting recovery, housing, and tenancy sustainment

WHY SUPPORT EHSL?

We meet the needs of those most excluded from housing

Our model is scalable, evidence-based, and already working across the UK

We deliver significant savings to public services by preventing crisis

We operate with integrity, transparency, and a deep commitment to social value

Your support allows us to expand our reach, meet rising demand, and keep people safely and stably housed.





CONTACT US

To learn more, receive a full proposal, or explore partnership opportunities, please get in touch:

EHSL Supported Housing Charity

0300 200 4100 fundraising@ehsl-uk.com www.ehsl-uk.com

To donate, please scan the QR code or visit www.justgiving.com

Let's work together to build supported homes and safer futures across the UK.

With thanks,

Ali Costelloe
Chief Executive Officer

Adam Massingham
Chief Operating Officer

EHSL Board of Trustees